

FREQUENTLY ASKED QUESTIONS

Q: How is my GRICUA bill being processed?

A: The District is processing on behalf of the applicant. ONLY the current amount, \$25 to \$225. Amount remaining over \$225 will be the responsibility of the applicant to pay

**we do not process GRTI, Southwest Gas or Gila River Propane bills

Q: How do I know if my GRICUA bill was processed?

A: Call the Service Center, 562-3334 and we would be happy to check the status

Q: Can I come in to the Service Center for services?

A: For the safety of you and our staff, we are not allowing the public in to the center. Intake is completed over the phone. If documents are needed we can arrange to receive from applicant

Q: Am I able to place a work order?

A: Emergency work orders are only taken at this time. If someone is sick in the home, we ask that the individual be placed in another room for the safety of our staff

Q: When can the Elders come back for congregate?

A: Elder congregation has been cancelled until further notice, meals are being delivered

Q: Is the Elderly and Disabled Quality of Life Program available?

A: Yes, only emergency requests at this time, call the Service Center, 562-3334 for additional information

Q: Is the Skate Park open?

A: No, our parks have been closed. Please continue social distancing

Q: Am I able to receive a food box?

A: We have a limited amount, available to District Three residents only, you must be the Head of Household, provide utility bill and tribal ID.

District Three Service Center

(520) 562-3334

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