

Community Services Department
**HOME ENERGY ASSISTANCE
PROGRAM (HEAP)**

Utility Bill Payments

Effective 04/01/2020

In our efforts to prevent the spread of the COVID -19
virus, and for your safety

District Service Centers will begin processing electrical
bills for April and May 2020.

**It is not necessary to bring your electrical bill or
M-Power receipts to the Service Centers.**

- Approved applicants will receive assistance on utility bill in an amount between \$25 and \$225. Any amounts in excess of \$225 shall be the responsibility of the applicant.
- Award amounts **will not** be applied to past due balances. It will be the responsibility of the applicant to make arrangements with the vendor.
- Account holders whose bills were **not** processed in March, will need to contact the Service Center by phone.
- New recipients will need to contact the Service Center by telephone for a phone intake.

*For more information, call District Four Service Center at
520-418-3661 or the Community Services Department.*