Q&A - COV19 Emergency Fund Payment to Community Members

- <u>Question</u> When will the COVID-19 Emergency payout be paid to members? <u>Answer</u> - The COVID-19 Emergency payment will be paid on Friday April 3, 2020. Members will receive the funds in the same payment method they currently receive their Per Capita disbursements.
- <u>Question</u> Will the COVID-19 Emergency check have any effect on the Per Capita pay out scheduled for April 30, 2020?
 <u>Answer</u> No, the COV19 payment is a one-time General Welfare payment, separate from the Per Capita distribution. The quarterly Per Capita payout is still scheduled for April 30, 2020.
- 3. <u>Question.</u> Will the COVID-19 Emergency check be garnished if my Per Capita is currently being garnished?

<u>Answer.</u> No. The COVID-19 Emergency check is considered a one-time emergency check for GRIC members over the age of 18 years, to address the financial hardships caused by the COVID-19 pandemic and will not be garnished.

- Question. Can I pick-up my COVID-19 check at the Governance center? <u>Answer.</u> No checks will be released at the Governance center. All checks will be mailed out on Friday April 3, 2020. Please ensure your address is up-to-date.
- Question. What if I'm not signed up for Per Capita but am 18 + and an enrolled member, do I still qualify for the Emergency check?
 <u>Answer.</u> Yes. All enrolled members who are 18 years or older on March 24, 2020 are eligible to receive the COVID-19 Emergency check. All checks will be mailed to the address on file.
- <u>Question</u>. What if I did not update my address and my check is returned? <u>Answer</u>. If your check is returned, you will need to update your address with the Enrollment office. Once your address is updated, the check will be mailed to the new address the same day if before 1:00 p.m.; after 1:00p.m., it will be mailed the next day. No checks will be released at the Governance center.